

Yingying
Customer support



Gary
So your giving credits to non US buyers for the extra batteries and not to US buyers?
Why don't we get credits for birds and batteries that we just bought now that you have multiple battery/drones for sale?

Chat started
Yingying joined the chat



Yingying
hello

Sorry for your
confusion

we will open the bundle for US customer from 15th April
please don't worry
we will have an solution then



Gary
No I'm not confused. You are giving credits for drones already bought, which I have and an extra battery but your not giving the US buyers credit



Yingying
we don't start the make up now, please wait several days kindly

it should be start from 15th
April



Gary
So I am going to get the credit on my account then?



Yingying
Please wait a moment. I will check for you.



Gary
Thank you

.....

.....



Yingying
sorry for your waiting



Gary
...



Yingying
you can should get dji credit



Gary
for \$100 US dollars?



Yingying
for the difference between the bundle

maybe a code of dji
credit

please wait several days kindly
a code or dji credit



Gary
OK, thank you!



Yingying
you are welcome

If you think my answers have helped you, please give me a thumb up. Click the rate button and the thumb upward on the left.
Thank you so much!