

Yingying  
Customer support



Gary  
So your giving credits to non US buyers for the extra batteries and not to US buyers?  
Why don't we get credits for birds and batteries that we just bought now that you have multiple battery/drones for sale?

Chat started  
Yingying joined the chat



Yingying  
hello

Sorry for your  
confusion

we will open the bundle for US customer from 15th April  
please don't worry  
we will have an solution then



Gary  
No I'm not confused. You are giving credits for drones already bought, which I have and an extra battery but your not giving the US buyers credit



Yingying  
we don't start the make up now, please wait several days kindly

it should be start from 15th  
April



Gary  
So I am going to get the credit on my account then?



Yingying  
Please wait a moment. I will check for you.



Gary  
Thank you

.....

.....



Yingying  
sorry for your waiting



Gary  
...



Yingying  
you can should get dji credit



Gary  
for [\\$100](#) US dollars?



Yingying  
for the difference between the bundle

maybe a code of dji  
credit

please wait several days kindly  
a code or dji credit



Gary  
OK, thank you!



Yingying  
you are welcome

If you think my answers have helped you, please give me a thumb up. Click the rate button and the thumb upward on the left.  
Thank you so much!