

**From:** Amos Zhang (DJI Support) support.us@dji.com  
**Subject:** [Support] : RE [North America][Canada][Phantom 2 Vision+]Charge and discharge the battery completely once every 20 charge/discharge cycles.  
**Date:** August 21, 2017 at 9:39 PM  
**To:** [REDACTED]

AZ

##- Please type your reply above this line -##

Your request (#697874) has been updated, please reply the email below.



**Amos Zhang (Support)**

Aug 22, 11:39 CST

Dear [REDACTED]

Thank you for contacting DJI Technical Support.

Do you mean the part below:

## 2.5 Correct Battery Usage Notes

- (1) When the battery is turned on, do not connect it to or disconnect it from the Phantom.
- (2) Charge and discharge the battery completely once every 20 charge/discharge cycles. Discharge the battery until there is less than 8% power or until it can no longer be turned on, then recharge it to maximum capacity. This power cycling procedure will optimize the battery.
- (3) For long term storage, place the battery with only a 40~50% charge in a strong battery box. Discharge and charge the battery once every 3 months to keep it in good condition. Charge amount should be varied in these maintenance charges - (40%~50%)—0%—100%—(40%~50%).
- (4) Purchase a new battery after your current battery has been discharged over 300 times. Completely discharge a battery prior to disposal. Please dispose of batteries properly.
- (5) Purchase a new battery if your current battery swells up or is damaged in any way.
- (6) Never recharge or fly with a battery that is swollen or damaged in any way.
- (7) Never charge batteries unattended. Always charge batteries on a non-flammable surface such as concrete and never near any flammable materials.
- (8) Safety is extremely important. For more information, please see the Disclaimer.



Discharging methods:

**Slow:** Place battery in Phantom and turn on. Leave on until there is less than 8% of power left or until the battery can no longer be turned on. See DJI VISION App for battery levels. Motors do not need to be turned on, reducing wear.

Yes, we suggest you do the procedure, which can optimize the battery and it will not damage the hardware.

Thanks.

Thanks for choosing DJI. Have a nice day!

Best Regards,

Amos

DJI Technical Support

Website <http://www.dji.com/support>

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[REDACTED]  
Aug 21, 09:13 CST

Products: Phantom 2 Vision+

Serial Number:

Consultation Type:

Purchase Way:

Order Num:

Name: [REDACTED]

Location: North America