

## **Drone Technician / UAV / Repair**

### **RESPONSIBILITY:**

- Submitting drone work orders efficiently and accurately using company provided work order form
- Communicating with customers for repair inquiry by phone, email, etc
- Communicating regularly by phone and in person with team members, inventory managers, technical specialists, dispatch, lead service techs, and executive managers
- Accurately recording time spent and parts used for each job and each drone
- Maintaining company's service area in a clean, organized, cost-effective, working order
- Observing and checking each drones to provide right estimate for each job
- Assuming responsibility for quality repairs with minimal callbacks
- Regularly observing and assessing customer needs. Recommending additional products and services and working with executive structure to deliver customer needs.
- Adhering to all company's rules and regulations

### **SKILLS:**

- Strong mechanical, electrical, and technological aptitude required.
- Experience maintaining technological equipment through hardware and software.
- Must be adequate in using basic mechanics tools. Specialty tools will be provided.
- Solid organizational, interpersonal and communication skills required
- Computer literacy and technological knowledge required.
- Positive attitude and well-groomed professional appearance required.
- Must be a team player and possess excellent customer service skills.
- Should posses strong enthusiasm with working high technology drones

### **REQUIRED EDUCATION:**

- High school or equivalent

### **REQUIRED EXPERIENCE:**

- Technician: 1 year

### **REQUIRED LANGUAGE:**

- English
- Bilingual is a plus (Spanish or Asian languages)

Compensation would be determined upon hiring, based on credentials and experience