

AFTER-SALES SERVICE POLICIES

PHANTOM

Series



Remote Controller

12 Months



Battery

6 Months and Charge Cycle
Less Than 200 Times



Gimbal Camera

6 Months



Motor

6 Months



Central Board

12 Months



Frame

No Warranty



Propellers

No Warranty

INSPIRE 1

Series



Remote Controller

12 Months



Battery

6 Months and Charge Cycle
Less Than 200 Times



Gimbal Camera

12 Months



Whole Units*

12 Months and Flight Hour
Less Than 200 Hours



Propellers

No Warranty



* Except for gimbal, camera and battery

DOA

1. Replacement can be requested within 15 calendar days of the purchase date if the product breaks or is damaged due to manufacturing defects.
2. Replacement can be requested within 3 months if the same problem caused by manufacturing defects remains unresolved after two or more repairs.