

# DJI Customer Usage Questionnaire V1.2

Full Name:

Phone Number:

RALPH TEJADA

[REDACTED]

E-mail:

Country:

RALPH TEJADA [REDACTED]

USA

State, Province, or Territory:

Date DJI Aircraft was purchased:

FL

3/16/2016

If purchased from DJI, enter your 12 digit order number (0011000XXXXX). If purchased from a dealer, please enter the dealer's name and location:

Who did you purchase this aircraft from?

☐ DJI (www.dji.com)

☐ Dealer or Retail location

Apple Store, Brandon, FL.

Please list all DJI products involved in this incident:

Phantom 4

Please list the latest firmware loaded to the main controller and the last date you checked for updates:

Enter the date this incident occurred:

V1.0.0288 Before the flight today

3/17/2016

Did this incident occur during your first flight? If not, please estimate how many flights you have had prior to this incident:

On this unit 2nd. On other Phantoms 2 and 3 Pro over 200 flights.

Please describe the environment you were flying over and provide an address if applicable:

Same place I had over 200 flights. In my neighborhood park. clear sky, low trees, open area, no people around. Drone was visible.

Please describe the pre-flight procedures executed before take-off:

made sure batteries were charged, did compass calibration made sure propellers were in correctly, waited for green safe to fly signal and made sure it was on P mode.